

The New Mexico Children, Youth and Families Department (CYFD) is interested in finding better ways to support individuals and families who serve as foster parents. We understand that you are currently licensed as a foster parent and we would like to know about your experience. We appreciate your participation in this confidential survey, but even more importantly, we are grateful for the service you provide our children and youth as foster parents.

1. We would like to begin by asking you about the reasons you provide foster parenting services. Please look at this list and check (✓) all of the reasons that apply.

- I/We want to make a difference in the life of a child.
- I/We want to help children with special needs.
- I/We contribute to our community or society by fostering.
- I/We view this service as something we are called to do.
- I/We would like to adopt a child or children.
- I/We like having children in our home.
- I/We like helping families who are in need.
- I/We became a foster parent because we knew about a particular child who needed help.
- I/We need some additional income.
- I/We like being part of a larger community of foster parents.
- I/We want to have a larger family.
- I/We was a foster child.
- I/We was adopted.
- I/We have parents who were foster or adoptive parents.
- Another reason. Please describe: _____

2. Thinking about your experience with CYFD in the last six months, how satisfied are you with CYFD's services? Please indicate the extent to which you agree with each of the following items by checking the appropriate box.

	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree
CYFD staff are available to me when I need them.					
CYFD staff answer my questions.					
CYFD staff explain decisions involving foster children in my home.					
CYFD staff give me enough information about foster children in my home.					
CYFD staff provide enough support to retain my service as a foster parent.					
I am treated respectfully by CYFD front desk staff.					
I am invited to participate in my foster child's case planning.					
I am asked for my input on court reports.					
I have been asked for my suggestions about how to recruit foster parents.					
CYFD staff value my input.					
CYFD staff offer to help me.					
CYFD staff appreciate me.					
I understand my role in the CYFD child welfare system.					

[over please]

3. How long have you served as a foster parent?
- Less than a year
 - One - two years
 - Two - three years
 - Three - four years
 - More than four years
4. How many biological and adoptive children currently live at home? _____
5. How many foster children are currently placed in your home? _____
6. In what county do you provide foster parenting services?
- Bernalillo County
 - Lea County
 - Luna County
 - San Juan County
 - San Miguel County
7. What could CYFD do to improve customer service?
8. What would help CYFD recruit foster parents?
9. What would help CYFD keep foster parents?

The Step Up! Diligent Recruitment Project is funded through a cooperative agreement with the Children's Bureau, Administration on Children, Youth & Families Administration, U.S. Department of Health & Human Services, under Grant #90-CO-1050. The contents of this survey are solely the responsibility of the authors and do not necessarily represent the official views of the Children's Bureau, the Administration for Children and Families or the Department of Health and Human Services.