

The New Mexico Children, Youth, & Families Department (CYFD) is interested in finding better ways to support individuals and families who may be interested in becoming foster/adoptive parents. We understand that previously you made an inquiry about becoming a foster/adoptive parent.

We would like to know about your experience.

Your survey is completely confidential and we thank you for your help!

**We would like to start with a few questions about what happened when you asked about becoming a foster/adoptive parent.**

1. When you asked CYFD about fostering/adopting, did you get a quick response?  Yes  No
2. Were CYFD staff friendly and encouraging?  Yes  No
3. Were you invited to an orientation meeting?  Yes  No
  - a. If yes, did you go to the orientation meeting?  Yes  No
  - b. Did you get the information you wanted at the orientation meeting?  Yes  No
4. Were you given an application to fill out?  Yes  No
  - a. If yes, did you fill out the application and send it to CYFD?  Yes  No
5. Did you start the home study process?  Yes  No
  - a. If yes, was the home study completed?  Yes  No
6. Were you invited to the pre-service PRIDE training for foster & adoptive parents?  Yes  No
  - a. If yes, did you go to the training?  Yes  No
  - b. If yes, did you finish the training?  Yes  No

**7. We understand that you did not finish the process to become a foster/adoptive parent.**

**Look at this list and check all of the reasons why you did not finish the process.**

- Your circumstances changed (for example, you moved, your income changed, you got too busy, your marital status changed).
- You never heard back from CYFD.
- Your family decided that they did not want foster or adoptive children in your home.
- You decided you wanted to adopt a child privately.
- The type of child you thought you would foster or adopt was not available through CYFD.
- The types of children needing fostering or adoption have too many special needs.
- You had concerns that the children would have behavior problems or other problems.
- You decided you did not want all of the duties and responsibilities of a foster or adoptive parent.
- You had concerns about having contact with children's birth families.
- You had concerns about having to work with attorneys and judges.
- The process to become licensed as a foster/adoptive parent was too complicated.
- You had concerns about getting involved with CYFD.
- You did not like working with CYFD.

**8. We would like to know how satisfied you were with the quality of service offered by CYFD.**

**Can you please rate each of the following statements?**

Statement	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree
CYFD staff were respectful.	1	2	3	4	5
CYFD staff responded to your phone calls and correspondence in a timely manner.	1	2	3	4	5
CYFD staff answered your questions in a helpful manner.	1	2	3	4	5
CYFD staff handled your paperwork in a timely manner.	1	2	3	4	5
CYFD staff were courteous and professional in their	1	2	3	4	5

Statement	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree
interactions.					
CYFD staff gave you information about the children needing foster/adoptive placement.	1	2	3	4	5
You were satisfied with CYFD services	1	2	3	4	5

Finally, we would like to ask you to answer a few questions about yourself.

9. What county do you live in? \_\_\_\_\_
10. How many children (biological and adopted) currently live in your home? \_\_\_\_\_
11. What is your family's structure?  Single, never married  Married  
 Single, living with partner in a committed relationship  Separated or Divorced  Widowed
12. Where does your family income fit in these choices?  Less than \$20,000  \$20,000-\$40,000  
 \$40,000-\$60,000  \$60,000-\$80,000  \$80,000+

13. How do you identify your race and ethnicity?

Check (✓) one for each parent.	Parent 1	Parent 2
Black/African American		
White/Caucasian		
American Indian/Native American		
Asian/Pacific Islander		
More than one race		
Other: _____		

Check (✓) one for each parent.	
Are you of Hispanic or Latino ethnicity?	
Parent 1	Parent 2
<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No

14. How much education have you completed?

Check (✓) one for each parent.	Parent 1	Parent 2
Less than high school		
High school diploma or GED		
Post high school vocational training		
Some college		
College degree		

15. Is there anything else we should know about your experience?

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If you are interested in learning more about being licensed as a CYFD foster or adoptive parent, please contact:  
 Angela S. Rave, Step Up! Project Director, at 555-NM-CHILD or [Angela@adoptex.org](mailto:Angela@adoptex.org)



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